Support Ecosystem (PCx)

PEARSON

1-844-597-3224

Follow the prompts. They take you to one of the following, Family technical Support or School & Application Support.

Family Technical Support

- Students and Caretakers
- How to use Pearson Online Classroom
- Password Reset

This toll-free number is staffed **9am-9pm ET**.

School & Application Support

- Teachers & Administrators
- How to use Pearson Online Classroom
- Curriculum Questions
- Technical Questions

This toll-free number is staffed **8am-6pm ET.**

SALES
SOW/Contract, Quotes, Invoices

District Success Partner

- Main point of contact for day-to-day operations
- Escalation of Issues after contacting support

Communication Hub Course

- School Year Cycle Tasks
- Hot Topics
- DSP contact information
- Handbooks
- Course lists & descriptions